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9<sup>th</sup> March 2017

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/02/05.

You requested the following information:

Please can you send answers to the following questions:

**1. When will SECamb market Test their Non-Emergency Computer Aided Dispatch System?**

We do not have a Non-Emergency Computer Aided Dispatch System.

**2. When will SECamb market Test their Emergency Computer Aided Dispatch System?**

Please note that we are unable to provide any further information on the basis of the exemption contained within s43 (2) of the FOI Act (Commercial Interests).

Whilst the Trust accepts that there is a public interest in how public money is spent; there is also a need to withhold information that would prejudice the commercial interest of the Trust and/ or third parties.

In assessing the public interest, the Trust takes the view that this would be the case in this particular instance. The Trust considers that this information, in conjunction with other information that might already or will be in the public domain, could lead to the commercial interests of the Trust together with the companies we use being adversely affected.

**3. When will SECamb market Test their Terrafix system?**

Please see above response to Question 2.

**4. Will SECamb use Frameworks or will the above be procured through a full open procurement?**

Please see above response to Question 2.

**5. When did SECamb last market test their Non-Emergency Computer Aided Dispatch System?**

We do not have a Non-Emergency Computer Aided Dispatch System.

**6. When did SECamb last market test their Emergency Computer Aided Dispatch System?**

Please see above response to Question 2.

**7. When did SECamb market test their Terrafix system?**

Please see above response to Question 2.

**8. How long is left on current contracts for SECamb' s Non-Emergency Computer Aided Dispatch System, Emergency Computer Aided Dispatch System and Terrafix system?**

**Non-Emergency Computer Aided Dispatch System**

We do not have a Non-Emergency Computer Aided Dispatch System.

**Emergency Computer Aided Dispatch System**

Three years

**Terrafix system**

This is a national system that we link into along with the other emergency services.

I hope you find this information useful.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust

